

CONTACT

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SOCIAL

 Matias Fumazoni

 @matnfneo

 mattmtx


 mattmtx



KEY ACHIEVEMENT

Personally, I think that my Key Achievement is all that I have been learning on my own, searching, analyzing, reading info, doing courses in different websites (included Google courses), and that let me today understand how works a db, a server, different program languages like css, html, PHP, python, scripting, and much more.

That allows me to earn extra money besides my official work, experience and knowledge.



Matías N. Fumazoni

CURRICULUM VITAE

PERSONAL STATEMENT

I'm Matías Nicolas Fumazoni, 31 years old and I am a competent IT professional with experience in several systems that covers since Windows Servers, Linux Servers, Web Applications, WLS, WAS, Apache, Tomcat, until Web Design, Web improvements, Scripting, etc, etc.

WORK EXPERIENCE

Web Administrator

2016-Present

IBM Argentina S.R.L

As Web Administrator for this company, my responsibilities include:

- Manage and solve the issues from clients (Telefonica Global Technology Argentina, Movistar, Interdin, Bco. Patagonia)
- Work with incidents to solve issues in web servers with WAS, Httpd, WebLogic, etc.
- Create or execute changes in the environment.
- Manage and deliver service improvements.

Incident Management

2014 - 2016

IBM Argentina S.R.L

As Incident Management for this company, my responsibilities included:

- Manage and solve issues from Telefonica Global Technology Argentina.
- Work with different Teams to solve the issues permanently and quick.
- Talk to the Teams, and in case it's necessary, realize conference with them. Some supports teams are internationally, so we have to talk with them in English.
- Manage and deliver service improvements.
- Manage and preparation of manuals with procedures.
- Create scripts and macros to improve the services which help us getting the information more faster and prevent possible human errors.

PMO GPS RIMAC

2013-2014

IBM Argentina S.R.L

As Web Administrator for this company, my responsibilities include:

- Project Manager for GPS RIMAC.
- Monitoring and control of PCRs.
- Expenses control
- Resources control.
- T&E reports, Labor, FA.

SKILLS

- Competent in Web Design with knowledge in config, design and editing.
- Competent in analyzing issues and searching solutions in different ambients, like server issues, wordpress issues. I always search information if I don't know the answer and try to solve the problem.
- Web designer with a portfolio that includes blog posts, landing pages, market webs, android apps, and more.

REFERENCES



Vilma Fernandez
Team Leader OMS
IBM Argentina S.R.L
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LANGUAGES

- Spanish: Native.
- English: Intermediate.

WORK EXPERIENCE (continued)

CSR Opportunity Management Support

2008 – 2013

IBM Argentina S.R.L

As an OMS Team member, my responsibilities included:

- Data Entry IBM sales opportunities (Siebel CRM). User support SSA region & MX.
- Call center to Sales force / CRBPs / Managers / Account Executives.
- Care Claims, Income and verification (LAVM1 CMT Geodis).
- Performance of E2E contracts. (Deal Hub Connect).
- Productivity reports. Continuous updating contacts database. Update Tearoom. Redaction of manuals.
- Train new Team members.

Also, between 2010 and 2013 I supported different teams when they needed help.

EDUCATION

Project Management Orientation – PM10G

2014-2014

IBM Argentina S.R.L

Project Management Orientation - PM54G

2014-2014

IBM Argentina S.R.L

Ingeniería en Informática

2007-2008

UBA C.B.C Level

Técnico en Producción de bienes y servicios

2000-2004

E.P.N.M N° 18 Gral Manuel N. Savio

OTHER JOBS

Besides my official work experience, I worked with websites since 2013, learning js, html, PHP, server maintenance and improvements, web migrations, web improvements, MySQL, etc.

HOBBIES & INTERESTS

- Gym
- Fishing
- Camping
- Play Video Games
- TV (NatGEO, Discovery)
- Cooking
- Learn coding (web, android)
- Design Webs